



PGA™

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Mr. Dale Gier
President
1924 Halley Rd.
North Collins, NY 14111

Dear Mr. Gier,

It gives me great pleasure to inform you that Paul Agone has successfully completed the requirements for PGA Certification in Golf Operations.

The PGA Certified Professional Program was developed by The PGA of America in 2004 to further encourage PGA members to expand their expertise in growing the business of golf. Ultimately, it is our belief that PGA Certified Professionals can provide an even greater level of value to all types of golf operations.

The PGA Certified Professional Program:

- ◆ encourages self assessment and self improvement in the golf profession
- ◆ establishes professional standards in an evolving and competitive marketplace
- ◆ promotes individual and collective contributions to the golf profession, and
- ◆ recognizes PGA Professionals who demonstrate high levels of competence in specific professional functions

Paul has recognized the importance of striving for excellence within the golf industry. His preparation for The PGA Certified Professional Program included approximately 75 hours studying online materials – many of which were developed at Harvard University – with the majority of work done on his personal time.

Paul then successfully completed that pursuit by successfully passing a series of rigorous knowledge tests that now places him among the top 1 percent of the 20,000 members of The PGA of America.

Thank you for encouraging Paul to take the time to prepare for this program. More than half of the employers of those pursuing certification have agreed to pay for the online library subscription of less than \$300, and we are also grateful for that support.

I congratulate Paul for his achievement in striving to be the best PGA Certified Professional in Golf Operations.

Sincerely,

Brian Whitcomb, PGA
President
The PGA of America

BW/lb

cc: Paul Agone, PGA